

Domestic Violence Line

(Provides Advice and Referrals)

Ph: 1800 656 463

Hours: 24 Hours

DOCS Helpline

(Report Child Abuse)

Ph: 132 111

Hours: 24 Hours

Canterbury Bankstown Interagency Domestic Violence Response Team

2 Meredith St, Bankstown

Ph: 9796 7708

Hours: Mon-Fri: 9am-5pm

Homeless Person's Information Centre

(Emergency Accommodation)

Ph: 9265 9081

Hours: 24 Hours

Affordable Community Housing

(Community Housing and Accommodation Services)

3rd Floor Suite 302/58

Kitchener Pde, Bankstown

Ph: 9790 3093

Hours: Mon/Wed/Thurs/Fri

9:00am-4:30pm

Tues: 1:00pm-4:30pm

Alcohol and Drug Information Service

(Advice, Information, Brief Counselling)

Ph: 9361 8000

Hours: 24 Hours

Arab Council Australia

(Provides Arabic speaking people with family support, child protection, problem gambling issues)

1st Floor 194 Stacey St,

Bankstown

Ph: 9709 4333

Hours: Mon-Fri: 9am-5pm

Bankstown Area Multicultural Network

(Aims to assist, resource, provide information to migrant communities)

P.O. Box 3164, Bankstown Square

Ph: 9796 2235

Hours: Mon-Fri: 9am-5pm

Bankstown Community Health

(Drug and Alcohol Service, Mental Health Service, Migrant Health Services, Child and Family Services, Counselling)

36-38 Raymond Street,

Bankstown

Ph: 9780 2777

Hours: Mon-Fri: 8:30am-4:30pm

Bankstown Family Support Service Creating Links Co-Op Ltd

(Family Support Services)

7/372 Chapel Rd, Bankstown

Ph: 8713 7700

Hours: Mon-Fri: 9am-5pm

Bankstown Domestic Violence Court Assistance Scheme

(Support for victims of domestic violence attending court)

Creating Links Co-Op Ltd,

7/372 Chapel Road

Bankstown

Ph: 8713 7700

Hours: Mon-Fri: 9am-5pm

Bankstown - Lidcombe Hospital

(Public Hospital, emergency medical needs & assessment)

Eldridge Road, Bankstown

Ph: 9722 8000

Hours: 24 Hours

Bankstown Local Court

(Chamber Magistrate)

(Support for AVO's and deals with legal issues)

Cnr Chapel Rd, The Mall,

Bankstown

Ph: 9722 6000

Hours: Mon-Fri: 9am - 4.30pm

Bankstown Police Station

(Police Services)

2 Meredith St, Bankstown

Ph: 9783 2199

Hours: 24 Hours

Bankstown Sexual Assault Service

(Sexual Assault Counselling)

36-38 Raymond Street,

Bankstown

Ph: 9780 2777

Hours: Mon-Fri: 8:30am-5pm

After Hours: Liverpool

Hospital: 9828 4844

Bankstown Women's Health Centre

(Counselling, group education & doctor's clinic for women only)

74 Restwell Street,

Bankstown

Ph: 9790 1378

Hours: Mon-Fri: 8:30am-4:30pm

Bankstown Women Support Centre

(Accommodation for mum's and kids experiencing DV)

P.O Box 264, Lakemba

Ph: 9703 3200

Hours: 24 Hours

Burwood Court Support Scheme

(Support for victims of domestic violence attending court)

45 Belmore St, Burwood

Ph: 9744 1866

Hours:

Mon-Thurs: 10am-1pm, 2-4pm

Fri: 10am-12pm

Burwood Local Court

(Chamber Magistrate)

(Support for AVO's and deals with legal issues)

7-9 Belmore Street,

Burwood

Ph: 9744 4044

Hours: Mon-Fri: 9:00am-4:30pm

Campsie Police Station

(Police Services)

58 Campsie Street, Campsie

Ph: 9784 9399

Hours: 24 Hours

Canterbury and Arabic Family Support Service

(Counselling, home visits and mother's group)

9 Garrong Rd, Lakemba

Ph: 9740 0111

Hours: Mon - Fri: 9am-5pm

Canterbury Bankstown Migrant Resource Centre

(Migrant and community services and tenancy advice)

Suite 4, 2nd Floor,

59-63 Evaline St, Campsie

Ph: 9789 3744

Hours: Mon - Thur: 9am-5pm,

Fri: 9am-3pm

Canterbury City Community Centre

(Welfare assistance, food relief, interest free loans and referral)

130 Railway Pde, Lakemba

Ph: 9750 9344

Hours: Mon-Fri: 10am-2pm

Canterbury Community Health Centre

(Counselling, assessments, education and referrals)

Canterbury Hospital, Thorncraft Parade, Campsie

Ph: 9787 0600

Hours: Mon-Fri: 8:30am-5pm

Canterbury Hospital

(Public Hospital, emergency medical needs & assessment)

Cnr Canterbury Rd and Thorncraft Pde, Campsie

Ph: 9787 0000

Hours: 24 Hours

Centacare Bankstown

(Individual & relationship counselling also mediation for families facing separation)

Level 3, 41-45 Rickard Rd

Bankstown

Ph: 8709 9333

Hours: 9am-5pm

Centrelink Bankstown

(Financial Assistance and Benefits)

2-14 Cnr Meredith St. &

Marion St. Bankstown

Ph: 13 6150

Bilingual Service: 131 202

Hours: Mon-Fri: 8:30am-4:30pm

Centrelink Campsie

(Financial Assistance and Benefits)

19-21 Anglo Road, Campsie

Ph: 13 6150

Bilingual Service: 131 202

Hours:

Mon-Fri: 8:30am-4:30pm

Centrelink Lakemba

(Financial Assistance and Benefits)

Cnr Croydon Street and

Lakemba St, Lakemba

Ph: 13 6150

Bilingual Service: 131 202

Hours: Mon-Fri: 8:30am-4:30pm

Chinese Australian Settlement Service

(CASS)

(Community and welfare services to the Chinese speaking community)

44-50 Sixth Ave, Campsie

Ph: 9789 4587

Hours: Mon-Fri: 9am-4pm

Department of Housing Bankstown

(Government Housing and Accommodation Services)

Level 2, 402-410 Chapel Rd,

Bankstown

Ph: 8713 4696

Hours: Mon/Tues/Thurs/Fri:

8:30am-4:30pm

Wed: 1:00pm-4:30pm

Department of Housing Burwood

Level 3, 4 Railway Pde, Burwood

Ph: 9715 0600

Hours: Mon/Tues/Thurs/Fri:

8:30am-4:30pm

Wed: 1:00pm-4:30pm

Department of Housing Riverwood

171 Belmore Rd North, Riverwood

Ph: 9584 4800

Hours: Mon/Tues/Thurs/Fri:

8:30am-4:30pm

Wed: 1pm-4:30pm

Department of Immigration and Citizenship

(Citizenship and visa enquiries)

26 Lee Street, Sydney

2-12 Macquarie St, Parramatta

Ph: 13 1881

Hours: Mon/Tues/Thurs/Fri:

9am-4pm

Wed: 9am-1:30pm

Domestic Violence Advocacy Service

(Advice, Information and Support)

Ph: 9637 3741

Hours: Mon/Tues/Thurs/Fri:

9:30am-12:30pm, 1:30pm-

4:30pm



BANKSTOWN
City of Progress

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Family Relationship Centre Bankstown

(Strengthening family relationships, helping families stay together & assisting families through separation.)
Suite 2, 8 Jacobs St
Bankstown
Ph: 9707 8555

G-Line

(Gambling Support)
Ph: 1800 633 635
Hours: 24 Hours

Haldon St, Medical Centre

(General medical services, referrals)
100 Haldon St, Lakemba
Ph: 9740 4044
Hours: Mon-Sun: 8:00am-9:00pm

Immigrant Advice and Rights Centre

(Information and referral on immigration issues)
Level 5, 362 Kent St, Sydney
Admin: 9279 4300
Phone Advice: 9262 3833
Hours: Tues. & Thurs: 2-4pm

Immigrant Women's Speakout

Association of NSW
(Information on domestic violence and employment services)
P.O. Box 9031, Harris Park
Ph: 9635 8022
Hours: Mon-Fri: 9:30am-5pm

Jannawi Family Centre

(Family support service, child protection services)
22 Samuel St, Wiley Park
Ph: 9750 0500
Hours: Mon-Fri: 9am-5pm

Koorana Child and Family Centre

(Family and children's services, early intervention programs)
1A Cleary Avenue, Belmore
Ph: 9750 4100
Hours: Mon-Fri: 9am-4pm

Lebanese Muslim Association

(Information, referrals and financial assistance)
84 Wangee Rd, Lakemba
Ph: 9750 6833
Hours: Mon-Fri: 9am-5pm

Lebanese Welfare Centre

(Information, referral, counselling, immigration, assistance, interpreting)
66 Payten Ave, Roselands
Ph: 9750 6588
Hours: Mon-Fri: 9am-5pm

Legal Aid Commission-Bankstown

(Free legal assistance in civil and criminal law)
Level 4, Civic Tower
66-72 Cnr Rickard Road and Jacob Street, Bankstown
Ph: 9707 4555
Hours: Mon-Fri: 9am-5pm

Legal Aid Commission-Burwood

(Free legal assistance in civil and criminal law)
74-76 Burwood Rd, Burwood
Ph: 9747 6155
Hours: Mon-Fri: 9am-5pm

LifeCare Counselling and Family Services

(Domestic violence intervention, individual and relationship counselling)
Suite 4, 2nd Floor 402-410 Chapel Rd, Bankstown
Ph: 1300 130 225
Hours: 9:00am-5:00pm

Lifeline

(Advice, Information, Brief Counselling)
Ph: 131 114
Hours: 24 Hours

Macedonian Welfare Association

(Provide services for the Macedonian community)
552 Princes Hwy, Rockdale
Ph: 9597 5455
Hours: Mon-Fri: 9am-5pm

Medicare Bankstown

(Government Health Benefits)
Bankstown Centro
Ph: 13 2011
Hours: Mon-Fri: 9am-4:30pm

Medicare Roselands

(Government Health Benefits)
Roselands Shopping Centre
Ph: 13 2011
Hours: Mon-Fri: 9:00am-4:30pm

Primary Health Care Medical Centre

(24 Hour Medical Centre)
67 Rickard Road, Bankstown
Ph: 9790 0024
Hours: 8am - 10pm, 7 days

Rape Crisis Centre

(Advice, Information, Brief Counselling)
Ph: 9819 6565
Hours: 24 Hours

Riverwood Community Centre

(Counselling and welfare related services)
151 Belmore Rd North, Riverwood
Ph: 9533 0100
Hours: Mon-Fri: 9am-5pm

Sydney Women's Counselling Centre

(Counselling, Information and Referral for women)
2 Carrington Square, Campsie
Ph: 9718 1955
Hours: Mon-Thur: 9am-4:30pm
Fri: 9am-4pm

Victims Support Line

(Emotional Support, Referral, Information)
Ph: 9374 3000
Hours: 24 Hours

Vietnamese Australian Welfare Association

(Information and referrals)
1st Floor, 6-8 Bankstown City Plaza, Bankstown
Ph: 9707 1519
Hours: Mon-Fri: 9am-5pm

Welfare Rights Centre

(Specialising in social security, Centrelink law, policy and administrative practice)
Suite 102, 55 Holt St, Surry Hills

Ph: 9211 5300 or 1800 026 028

Hours: Mon, Wed, Thur, Fri 9am-1pm
Tues: 1pm-5pm

Women's Legal Resources Centre

(Advice and Information)
Ph: 9749 5533
Hours: Mon-Fri: 9:30am-12:30pm
Mon/Tues/Thurs/Fri: 1:30am-4:30pm

Woman's Place

(Korean Women's Services)
Lakemba Uniting Church, Cnr The Boulevard and Haldon Street, Lakemba
Ph: 9750 3011
Hours: Tues/Thurs: 9:00am-3:00pm

Women's Rest Centres

(Rest room, toilets and baby feeding room)
Swane Reserve, North Terrace, Bankstown
Ph: 9796 2061
Hours: Mon-Fri: 9am-4pm

Haldon Street, Lakemba
Ph: 9759 9538
Hours: Mon-Fri: 9am-5pm

Anglo Road, Campsie
Ph: 9718 2149
Hours: Mon-Fri 9am-5pm, Sat 9am-12pm

United Muslim Women Association

(Counselling, settlement, referral, religious and educational services)
47 Wangee Rd, Lakemba
Ph: 9750 6916
Hours: Mon-Fri: 9am-5pm

Muslim Women Support Centre

(Accommodation for women in domestic violence situations or homelessness, based on Islamic model)
P.O. Box 264, Lakemba
Ph: 9750 6916
Hours: 24 Hours



Bankstown
Domestic Violence
Liaison Committee

IN AN EMERGENCY

ALWAYS CONTACT 000